JS 44 (Rev. 12/12)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANT	<u>s</u>				
Kevin Washington & Tawana Washington				Philadelphia Gas Works, et al.					
(b) County of Residence of First Listed Plaintiff Philadelphia Co. (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Philadelphia Co. (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, Address, and Telephone Number) Matthew B. Weisberg, Esquire Weisberg Law, 7 South Morton Avenue, Morton, PA 19070 mweisberg@weisberglawoffices.com (610) 690-0101				Attorneys (If Known,)				
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VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				MANDS Supply		HECK YES only i	f demanded in com		_
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UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

Kevin Washington & Tawana Washington, : individ. & as h/w

1377 Farrington Rd. Philadelphia, PA 19151

Plaintiffs,

v. : NO.:

Philadelphia Gas Works 800 W. Montgomery Ave. Philadelphia, PA 19122

And

City of Philadelphia

d/b/a Philadelphia Gas Works

1515 Arch Street

Philadelphia, PA 19102

And

John Does 1-10

Defendants.

Jury of Twelve (12) Jurors Demanded

CIVIL ACTION COMPLAINT

I. Jurisdiction and Venue

- Jurisdiction in this Honorable Court is based on a violation of federal law conferred by 28
 U.S.C. §1331; supplemental jurisdiction over state law claims is granted by 28 USC §1367.
- 2. Venue is proper in this judicial district pursuant to 28 U.S.C. §1391(b) in that the events giving rise to Plaintiff's claims occurred in this District.

II. Parties

3. Plaintiffs, Kevin Washington and Tawana Washington, are married and adult individuals residing at the above-captioned address.

- 4. Defendant, Philadelphia Gas Works ("PGW"), is a utility owned by Defendant, City of Philadelphia.
- 5. Defendants, John Does 1-10, is a moniker/fictitious name for individuals and entities currently unknown but will be substituted when known, as affiliated, associated or liable hereunder for the reasons set forth below or inferred therefrom. Each of these parties are incorporated as Defendants in each and every count and averment listed above and below. Upon information and belief, Defendants, John Does, were agents, servants, workmen, or employees of Co-Defendant, liable to Plaintiffs hereunder.

III. Operative Facts

- 6. Around August 2013, Plaintiff received a 10-day gas "shut-off" notice from Defendant, PGW.
- 7. Plaintiff immediately contacted PGW and agreed to pay approximately \$700 to avoid termination of gas service. At that time, PGW did not tell Plaintiff he needed to make any other payments.
- 8. On or about August 14, 2013, Plaintiff's gas service was terminated. Plaintiff immediately contacted PGW again and was told that his gas was shut off because he did not contact PGW to enter into a payment arrangement.
- 9. Plaintiff then went to the PGW district office in South Philadelphia and presented his receipt for payment of \$700. Plaintiff was told that the amount should have been higher.
- On or about October 15, 2013, Plaintiff filed a complaint with the Pennsylvania Public
 Utility Commission ("PUC") against PGW. Docket No. C-2013-2388427.

- 11. In November 2013, a PGW representative, Defendant, John Doe, contacted Plaintiff and requested payment to resolve Plaintiff's complaint. Plaintiff asked for paperwork to be sent to him so that he could consider the offer.
- 12. Around January 2014, Plaintiff contacted PUC to find out when his evidentiary hearing would be conducted. PUC told Plaintiff that his case was closed and that he had made a payment agreement with PGW. Plaintiff was surprised and disputed that he made a payment agreement with PGW. Upon information and belief, PGW knowingly and falsely advised PUC that a settlement agreement had been reached with Plaintiff. A PUC hearing was rescheduled and held on or about March 13, 2014.
- 13. On or about August 27, 2014, Plaintiff's PUC complaint was sustained in part and denied in part by Administrative Law Judge, Angela T. Jones. PGW was found responsible for operational errors but not ordered to restore gas service.
- 14. Having exhausted his administrative remedies, Plaintiff paid PGW approximately \$2,000 to restore gas service.
- 15. The conduct of Defendants was part of a custom, policy and/or practice and these customs, policies or practices caused the violations of Plaintiff's rights. Upon information and belief, specifically, Defendants have a policy/practice of terminating gas service without notice and then falsely claiming settlement agreements in order to preclude citizens from receiving fairing hearings, including by and through a failure to train, supervise, and otherwise abide due process and the law.
- 16. As a result of the aforesaid, Plaintiffs have suffered significant financial damages and severe emotional distress.

IV. Causes of Action

COUNT I VIOLATION OF DUE PROCESS UNDER THE U.S. CONSTITUTION AMENDMENTS IV AND XIV

- 17. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 18. Plaintiffs were never given notice prior to Defendants' termination of gas services.

 Defendants then falsely claimed settlement had been reached to preclude Plaintiffs from receiving a fair hearing.
- 19. The termination and hearing obstruction, in turn, constituted a violation of Plaintiffs' Constitutional right to procedural and substantive due process.
- 20. Terminating gas service without notice to the debtor and then obstructing a fair hearing violates the due process clauses of the Fourth and Fourteenth Amendments.
- 21. Defendants are a state actor per 42 U.S.C. §1983, et seq.
- 22. Defendants' willful, reckless and malicious actions were made in an effort to deprive Plaintiffs of their rights as set forth above and pursuant to U.S. Const. Amends. IV and XIV.

COUNT II NEGLIGENCE

- 23. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 24. As a direct result of Defendants' intentional, negligent, careless, and/or reckless misconduct, including but not limited to Defendants' terminating gas service without notice to the debtor and then obstructing a fair hearing, as described herein, caused Plaintiffs to be personally and financially damaged and/or injured, all of which may be permanent, ongoing and/or an aggravation of a pre-existing condition(s), including, but not limited to:

- a. humiliation, embarrassment, emotional distress, inconvenience and annoyance;
- b. financial and/or personal injury;
- c. attorneys fees, expenses and costs;
- d. damage to credit-worthiness and credit score; and
- e. such other and further injury as may be revealed through continuing discovery and/or at trial.

COUNT III ABUSE OF PROCESS

- 25. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 26. Terminating gas service without notice and then obstructing a fair hearing was intentional, wanton, malicious and with reckless disregard for the rights of Plaintiffs.
- 27. Plaintiffs suffered harm due to Defendants' conduct.

COUNT IV

- 28. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 29. Prior to the events described herein, Defendants developed and maintained policies, practices, procedures and customs exhibiting deliberate indifference to the Constitutional rights of persons, which caused violations of Plaintiffs' constitutional and other rights.
- 30. The above described acts or omissions by Defendants, demonstrated a deliberate indifference to the rights of citizens, such as Plaintiffs, and were the cause of the violations of Plaintiffs' rights as set forth herein.
- 31. Plaintiffs suffered harm due to Defendants' conduct.

<u>COUNT V</u> PENNSYLVANIA UNFAIR TRADE PRACTICES AND CONSUMER PROTECTION LAW ("UTPCPL")

- 32. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 33. Plaintiffs are "Person(s)" as defined by 73 Pa.C.S. §2012.
- 34. The UTPCPL proscribes, *inter alia*, engaging in any "unfair and deceptive acts or practices" either at, prior to, or subsequent to a consumer transaction.
- 35. The actions of Defendants, as aforesaid (incorporated by reference), constitute unfair or deceptive acts and practices under UTPCPL.
- 36. As a direct and proximate result of the said actions, Plaintiffs suffered harm (incorporated by reference).

COUNT VI LOSS OF CONSORTIUM

- 37. Plaintiffs incorporate by reference all prior paragraphs as if fully set forth at length herein.
- 38. As a result of the wrongful acts of Defendants, Plaintiffs were caused to suffer, and will continue to suffer in the future, loss of consortium, loss of society, affection, assistance, and conjugal fellowship, all to the detriment of their marital relationship.
- 39. All the aforesaid injuries and damages were caused solely and proximately by the Defendants.

V. Prayer for Relief

WHEREFORE, Plaintiffs respectfully request judgment in their favor and against Defendants, individually, jointly and/or severally, in an amount in excess of \$75,000.00, including:

- a. Compensatory, statutory, and punitive damages;
- b. Attorneys' fees, costs and interest; and
- c. Injunctive relief, including monitoring and training; and
- d. Such other and further relief as this Court may deem proper.

WEISBERG LAW

Matthew B. Weisberg, Esquire David A. Berlin, Esquire Attorneys for Plaintiffs